

# What is a Maintenance Emergency?

In the case of a maintenance emergency,  
please call (352) 339-9835.

Leave a message with your name, apartment number, phone number, and description of the issue. A representative from The Continuum will return your call as soon as possible.

The following is a list of examples that are classified as emergencies and should be called in immediately.

## **Water:**

- Water not flowing in pipes (both hot and cold)
- Overflowing plumbing fixtures or a broken water pipe
- Major roof leak
- Toilet over flowing

## **Power:**

- Unit or building are completely without electric power
- If a breaker has been tripped and reset once and the same breaker trips again

## **Temperature:**

- HVAC unit is not working correctly, specifically when the outside temperature is above 90° or below 55° Fahrenheit

## **Facility Safety Issues:**

- Whenever a fire alarm sounds, regardless of the reason
- Gas leak
- Broken glass in public areas that jeopardize security or personal safety (i.e.- large windows/doors)

## **Health Safety Issues:**

- Any blood borne pathogen (i.e.- bodily fluids, hypodermic needles)
- Bats, snakes, rodents, and other nuisance animals along with stinging insects inside the apartment

## **Elevators:**

- Person trapped inside a non-moving elevator

## **Miscellaneous:**

- Pieces of glass in pool or courtyard areas